

E.A.R.N

Early Alert Retention Network

UTSA's Academic Early Alert System

Powered by:





★ They help academic institutions.

- ★ **Identify.** Which students are at risk now?
- ★ **Guide.** Where do I go to get/offer help?
- ★ **Connect.** When can I get help?
- ★ **Optimize.** How are services performing?



"I made a difference for that one."

★ A collaborative effort between the Faculty and Advisors at UTSA to ensure student success and persistence.

Early Warning & Student Tracking System

- Student concerns can be manually flagged when observed or through periodic surveys.
- Automatic flags are raised based on online grade book data.
- Recommendations can be communicated to the student.
- Appropriate personnel are informed of flags raised and cleared.
- Close the loop with faculty when progress is made.

Flags for Fall 2013



Flag Name	Description
Midterm Grade	A flag will be raised on any student that has a grade below a 70 recorded in Blackboard.
Advising Hold	A flag will be raised on any student who has a 45 hour or 90 hour advising hold placed on their student record in Banner. This will allow students to remedy the hold by meeting with their advisor before the start of Spring 2014 registration.
Faculty Raised	Faculty can raise a manual flag on any student for concerns including attendance, participation, low grades, or behavior as an example. Every faculty raised flag will be closed thus activating the close loop feature which will notify the faculty member that their concern was addressed.
These initial flags are set for this pilot semester of the Starfish Early Alert system. Future semesters will have more automated flags programmed based on student and faculty needs.	

Accessible from Blackboard Learn

The screenshot displays the Blackboard Learn interface for a user named Yasmin Gold. The top navigation bar includes 'My Institution', 'Starfish', 'Courses', and 'System Admin'. The 'Starfish' link is highlighted with a red box and a red arrow labeled 'Tab'. Below this, the 'Add Module' section shows a 'Tools' dropdown menu with 'Starfish' highlighted by a red box and a red arrow labeled 'Tool Link'. The 'Starfish' module is expanded, showing a 'Starfish Home | Success Network | Profile' header and a list of 'Upcoming Appointments' with details like dates, times, reasons, and locations. A red arrow labeled 'Module' points to the 'Starfish' dropdown menu. The right sidebar contains 'My Courses' and 'My Calendar' sections.

EU EXCELLENT UNIVERSITY

Yasmin Gold

My Institution **Starfish** Courses System Admin

My Institution Notifications Dashboard **Module**

Add Module Personalize Page ↑↓

Tool Link

Tools

Starfish

Announcements

My Grades

User Directory

Personal Information

Starfish

Starfish Home | Success Network | Profile

Upcoming Appointments

- * Lands, Rachel: 09-17-2013: 9:00 am
Reason:
Location: Anders Hall, Room 301
- * Reserved Time: 09-18-2013: 7:00 am
Reason: Biology Class
- * Lands, Rachel: 09-19-2013: 9:00 am
Reason:
Location: Anders Hall, Room 301
- * Reserved Time: 09-25-2013: 7:00 am
Reason: Biology Class
- * Lands, Rachel: 10-01-2013: 9:00 am
Reason:
Location: Anders Hall, Room 301

Surveys to Complete

- * Microbiology (BIOL220.109.01): Progress Survey
- * General Biology I (BIOL101.109.04): Progress Survey

My Courses

Courses where you are: Instructor

Gen Bio I

General Biology II

Microbiology

My Calendar

No calendar events have been posted for the next 7 days.

more calendar events...→

Tab

Flag Surveys

- You will receive an email reminding you to complete a flag survey for your pilot courses.
- Simply check the appropriate boxes and click *Submit* to raise flags. This is optional, it is available for your convenience.

Home Appointments Students Profile Admin [help](#) [feedback](#)

ALL STUDENTS FLAGS **FLAG SURVEYS**

Survey: General Biology I: Weekly Survey

Review your student roster, select any observed issues if any and submit the survey. The survey should be submitted even if there are no observed issues.

Name ^	No Flags	Poor Attendance	Participation	Work Life
Albright, Randy	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Andrews, Randy	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Berger, Jeff	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chappell, Jeff	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fisher, Jim	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fore, Jim	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gilmore, Lexy	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hand, Sara	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heck, Deb	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ivanov, Deb	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennings, Max	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Johnson, Max	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jordan, Grant	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Total students flagged: 0 Displaying students 1 - 26 of 26

Expectations

Instructors

- Raise flags when appropriate.
- Submit flag survey when emailed.

Academic Advisors

- Receive email notifications from Starfish.
- Record follow up actions in Starfish:
 - Add notes
 - Schedule appointments
 - Clear flags

Students

- Receive email notifications when flagged.
- Contact appropriate support office.

Everyone

- Complete your Profile so students know more about you.